System Product Guide

Brought to you by **WLT SOFTWARE®**

MediClaims®

MediConnX®

MediConnX 360™ 2.0
POWERED BY healthee
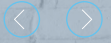
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OUR HISTORY

Founded in 1979, WLT knows claims administration software because we've been perfecting it for 40 years. As the technology and employee benefits industry evolved, so did we: to become not just another futuristic software company, but a custom solution adapted to your specific needs.

Today we stand as a leading provider of advanced benefits administration and claims adjudication systems for Insurance Companies, Government Employee Plans, TPAs, Cost Containment Companies, and Self-Administered Groups.

OUR MISSION

At WLT, we dedicate ourselves to providing the most comprehensive, automated, benefits administration solutions to meet the growing needs of our clients today, tomorrow, and into the future.

OUR ASSOCIATION PARTNERS

SIIA SELF-INSURANCE INSTITUTE OF AMERICA, INC.

HCAA

SPBA.

Whether you're administering multiple plans covering millions of lives, or one plan covering a small group, our scalable, flexible solutions can be tailored to fit your needs.

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MediClaims®

Claims and Benefits Management System

Our administration and processing capabilities encompass a range of benefit and claims types from standard Medical, Dental, Vision, and Prescription Drug to FSA, HSA, HRA, COBRA, Disability, and HMO Capitation.

Realize a cost-effective, straightforward, and efficient approach to benefit and claims administration with the MediClaims® system's core features including:

- ✓ Multi-Line Benefit Eligibility Management and Reporting
- ✓ Integrated EFT and EDI Routing
- ✓ Premium Billing and Agent Commissions
- ✓ W2 and 1099 Reporting
- ✓ CMS Reporting
- ✓ Consumer Driven Healthcare

- ✓ Precertification and Case Management
- ✓ Provider Data Management
- ✓ PPO Administration and Repricing
- ✓ Automated Claim Adjudication
- ✓ Workflow Management
- ✓ Capitation
- ✓ Currency Conversion

In addition to the core features of our systems, we offer a wide range of supplemental solutions to further enhance the functionality of our systems including:

- ✓ UCR and Medicare Referenced Pricing
- ✓ Benefit Plan Informatics
- ✓ Plan Modeling

- ✓ CDH Benefits Card
- ✓ Medicare Supplement Administration
- ✓ Mobile-responsive Web Portal

MediConnX®

Benefits Administration Portal

WLT's MediConnX® web portal provides patients, payers, employers, providers, and brokers with on-demand access to the data and services they need.

Full integration with the core WLT systems provides on-demand data access allowing for dynamic automation of Enrollment, Member Registration, Call Tracking, and much more. With MediConnX® you can:

- **Reduce** customer service costs by lowering call center workload.

- **Provide** a communications tool to link you, your employers, members, PBMs, Stop Loss Carriers, Providers, and Brokers, for such items as ID card requests, enrollment, family status changes, secure messaging, and more.

- **Send** and receive secure messages, including attachments.

- **On-demand** reports are available to administrative and employer users who have been granted access.

- **Distribute** information to a large audience with the integrated announcement feature.

Compatible with **Mobile and Desktop**

MediConnX®

Steadfast Service for Adaptive Solutions

MediConnX360 2.0 | Native App

POWERED BY healthee

Harnessing the power of AI and featuring a state-of-the-art Price Comparison Shopping Tool to maximize benefit utilization and take member engagement to new heights, MediConnX360 2.0, powered by Healthee, simplifies the complexities of health plan navigation, clarifies benefits, and makes accessing care more efficient and affordable.

Key Features

AI-Powered Health Plan Decision-Making Tools:
Participants can compare and share health plan options, allowing for a personalized experience that helps them identify the best plans.

Enhanced Benefits Navigation:
Participants gain clear insights into their benefits, helping them maximize benefit utilization through the Healthee app.

Provider Search & Appointment Scheduling:
Participants can search for in-network providers, view ratings and reviews, and schedule physician, dental, and vision appointments within the app.

Price Transparency Technology:
Participants can see the cost of care in advance for each provider or service, allowing them to choose the most cost-effective care.

Cost-Saving Strategies:
The platform steers participants toward cost-saving strategies, including telehealth services, musculoskeletal (MSK) solutions, and diabetes monitoring.

MediConnX360 2.0, powered by Healthee, enables administrators to distribute updates, access reports, and offer brokers branded dashboards for streamlined engagement, ensuring full NSA and TiC compliance. Members benefit from easy access to tools for claim verification, enrollment management, and secure communication, making health plan navigation and care coordination more intuitive and efficient.
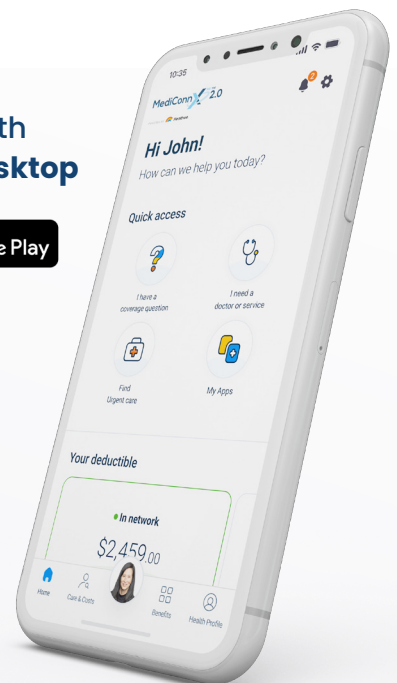
Discover how MediConnX360 2.0 can elevate your plan's performance and member satisfaction— unlock the future of health benefits today.

Compatible with Mobile and Desktop

Download on the App Store

GET IT ON Google Play

And Coming Soon:

WLTlytiX™

✓ **Advanced Data Analytics Technology**

WLTlytiX is set to revolutionize how benefits data is managed and analyzed. This advanced software application offers on-demand, real-time access to data, analytics, and customizable reports.

WLT AND YOU

Client Services

WLT's success has been built not only on its technological expertise in systems development but also on the quality support our service team provides to our clients. WLT's in-house Client Services team is comprised of industry-trained professionals with a wealth of knowledge and experience. We pride ourselves on our ability to handle every situation in a proactive, efficient, and timely manner.

As a WLT Client you will receive:

One-on-one live agent support

Account Management with industry specific expertise

Active participation and partnership in client success

Continuing education on product development and enhancements

Continuous process improvement initiatives to enhance service and solution offerings

We bring more than a technological solution, we bring service.

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SYSTEM
Implementation

Our implementation methodology is based on 40 years of experience in refining and improving our procedures. We create a customized plan that identifies your needs and establishes the appropriate timeline, deployment option, training, and support requirements. We bring the methodologies and tools, but we tailor our services to fit your organization's specific needs.

Our systems have two deployment options available, either on-site installation or as a hosted software as a service (SaaS) solution, making them the most flexible systems available for your organization.

STEP 01

Project Planning

Central to any system implementation is the planning effort involved to guarantee successful execution. We perform various analyses to assess your current technical state and business needs and help to identify and address both technical and organizational challenges before implementation.

STEP 02

Data Conversion and Migration

If the implementation project includes migrating data from a legacy system, WLT will oversee the migration by providing hands-on service. We will personally analyze your data files, consult with your team, and even write conversion programs as needed.

STEP 03

System Setup and Training

While training will be personalized according to your needs, a five-day training is recommended at the processing location prior to the system launch followed by smaller online training sessions held weekly throughout the implementation cycle. In addition to our trainers, our implementation specialists are available for consulting throughout the process. Need a refresher after system launch? Additional training, at our location or yours, is available any time you need.

WHY OUR SERVICES MATTER...

Client Testimonials

We could tell you more about our services, but we think it would be best to let our Clients tell you themselves, in their own words, unedited.

"WLT customer service has helped our organization countless times. They are very approachable and always willing to assist. It feels like family helping family."
Lori, Director of Operations

We have been with WLT since 2005 and came over from a competitive software vendor. Due to our particular business model in the 14 years that we have been with WLT, we have also intersected with several other claims administration systems, sometimes running alongside. Without a doubt, WLT has been the most user friendly and the most responsive when we have a problem or special request. The other systems route you to a help desk, open up a ticket, and then responses are received from anonymous sources. We like the fact that we can pick up the phone and speak with a person at WLT, and our problem is either fixed right away or shortly after. So WLT is our favorite system.
Doug, COO

"I've worked with WLT for 15 years now. Every member that I have come across has always been very helpful and responsive with all the requests we've made due to this ever changing industry. I feel like we've become a real 'team' and they've always gone over and beyond to help us achieve our goals. I really appreciate the follow up from members to ensure we received what we requested and are happy with the outcome."

Frank, MHP/Health Plan Administrator

Don't just take their word for it, experience our software yourself and learn more about how our custom solutions can meet your specific needs.

REQUEST YOUR DEMO TODAY

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WLT
SOFTWARE®

UNIVERSAL SOLUTIONS, UNPARALLELED SERVICE.